

Resident Impact Assessment

Older People Mental Health Residential Service

Service Area: Peoples Directorate

1. What are the intended outcomes of this policy, function etc?

Re-procurement of residential service for older people experiencing long-term, severe mental illness.

This is a long running residential service. Many residents have called it home for a long time. The re-procurement does not seek to change the nature of the service however the current provider (who has run the service since 2007) has advised that they do not wish to carry on so the commissioning exercise will be subject to a transition a new provider.

2. Resident Profile

Who is going to be impacted by this change i.e. residents/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

		Borough profile	Service User profile
		Total: 206,285	Total: 12
Gender	Female	51%	50%
	Male	49%	50%
Age	Under 16	32,825	0
	16-24	29,418	0
	25-44	87,177	0
	45-64	38,669	2
	65+	18,036	10
Disability	Disabled	16%	100%
	Non-disabled	84%	
Sexual orientation	LGBT	No data	No data
	Heterosexual/straight	No data	No data
Race	BME	52%	42%
	White	48%	58%
	Christian	40%	No data

Religion or belief	Muslim	10%	No data
	Other	4.5%	No data
	No religion	30%	No data
	Religion not stated	17%	No data

3. Equality impacts

The service is a specialist residential service for older people who are experiencing long-term, serious mental illness, including depression, anxiety, psychosis and personality disorder. In addition to supporting residents with their mental health needs, the service also supports residents with their physical care needs relating to pre-existing conditions or as a result of increasing age and frailty, including dementia in some cases. Residents may also present with challenging behaviours and dual diagnosis issues, such as alcohol misuse. Our aim is to commission services that are person-centred, outcome-focused, and which delivers fair and effective use of public resources.

Older people with a disability (mental health)

Potential negative impact:

There is a risk of deterioration in residents' mental health as a result in a change to the service due to the change in provider and potentially staff. We will work with residents and their families to ensure they are supported throughout the process and particularly leading up to and immediately following the transition to a new provider. A robust process and methodology will be in place for evaluating and assessing tender submissions, to ensure any new provider meets quality requirements. This includes sound experience and ability to deliver the required service and meet needs of the client group. Staff are likely transfer over to the new service to which will provide continuity of care.

Positive impacts/opportunities identified

The service will deliver person-centred care and support, promoting and enabling rehabilitation; encouraging residents to live as independently as possible within the residential home.

The service will support the social inclusion of residents and ensure that they make meaningful use of their time. The service will support people with serious mental illness, to be involved with, and feel part of, the wider community through (for example), attending community events, participating in local sports/fitness activities etc.

Overall the proposed service will have a positive effect on vulnerable adults in Islington.

4. Safeguarding and Human Rights impacts

a) Safeguarding risks and Human Rights breaches

There are no anticipated safeguarding risks attributed to this contract. All providers are contracted to work within Islington's Safeguarding Procedures for Adults and Children's and are required to ensure that all Staff complete both internal and LBI safeguarding training every three years which is monitored as part of contract monitoring.

There are no anticipated Human Rights Breaches as a result of this contract as the proposal is not to change the current service offered to clients.

If potential safeguarding and human rights risks are identified then **please contact equalities@islington.gov.uk to discuss further:**

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
Robust implementation plan in place to ensure the transition to a new provider is managed smoothly and that service users and their families are engaged with in a timely and appropriate way leading up to and throughout the process.	Mental Health Commissioning Team/ Provider	November 2019
We will ensure that the provider develops tailored individual plans with service users to support them through any changes. These will ensure appropriate interventions are put in place to support individuals before, during and after the transition period, should there be a change of provider.	Mental Health Commissioning Team/ Provider	December 2019

Please send the completed RIA to equalities@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Head of Service or higher:

Staff member completing this form:

